

This Privacy Policy explains how your personal information is collected, used, and disclosed when you use sa-quotes.strata.community (the "Website") to request quotes for Strata Management services. We are committed to protecting your privacy and ensuring the security of your personal information. By using the Website, you consent to the practices outlined in this Privacy Policy.

1. Information We Collect:

- **Contact Information:** When you request a quote through the Website, we may collect your name, email address, phone number, and other relevant contact details to facilitate communication with you and provide you with the requested quotes.
- **Location Data:** We may collect location information to tailor the quotes specifically to Strata Management services available in your area in South Australia.
- **Service Details:** To generate accurate quotes, we may collect information about the type of Strata Management services you are interested in and any specific requirements you have provided.

2. How We Use Your Information:

We use the information collected from you for the following purposes:

- To provide you with the quotes for Strata Management services that you have requested through the Website.
- To communicate with you regarding your quote requests and any related information or updates.
- To improve and enhance the Website's functionality, user experience, and service offerings.
- To analyse and aggregate data to identify trends and patterns related to Strata Management quotes in South Australia.

The website, requests that the user advises if a Strata Management company has used their information for purposes other than providing a quote and as described. Please contact us at marketing@strata.community

3. Sharing of Information:

We may share your personal information with the following parties:

- **Strata Management Service Providers:** We may share your information with Strata Management service providers to fulfill your quote requests. Please note that we will only share the necessary information required to provide the quotes.
- **Legal Requirements:** We may disclose your information in response to a court order, subpoena, or other legal process, or to comply with applicable laws and regulations.

4. Data Security:

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no data transmission over the internet or electronic storage is entirely secure. Therefore, we cannot guarantee the absolute security of your information.

5. Your Choices:

- - You can choose not to provide certain personal information when requesting a quote, but this may limit our ability to provide you with accurate quotes.
- - You may opt-out of receiving promotional emails or communications from us by following the unsubscribe instructions in the emails.

6. Children's Privacy:

The Website is not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us, and we will take appropriate steps to remove such information from our records.

7. Changes to the Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes to this policy by posting the updated Privacy Policy on the Website.

8. Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at marketing@strata.community.

This Privacy Policy was last updated on 1 September 2023.