

# Strata Community Management Training Project

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Current strata management is a far cry from previous decades, and the responsibilities on managers these days is increasingly heavy. Lifts, basements, air conditioning and heating systems, complex fire safety systems, gyms, pools, saunas and rooftop gardens each come with their own rules, regulations, maintenance schedules and specialised maintenance and repair requirements. Even older or smaller complexes are much more complicated to manage, as new legislation covering accessibility, energy efficiency, insurance, pool and sauna usage and waste management, among others, add to the intricacy of managing a strata scheme.

At the same time, strata managers are at the coal face of some of the biggest issues affecting strata residents and owners in Australia. Fire, cyclones, and flooding; insurance issues and building defects; accessibility, energy efficiency and sustainability: it's a huge swath of issues that strata managers need to be across. One way of addressing this is through improving the Vocational Education and Training (VET) for this sector.

## The Project

With strong support and collaboration with the Strata Community Association, a proposal was put to The Australian Industry and Skills Committee which subsequently approved a review and update to the current VET qualifications for Strata Communities Management. The project will be run by Artibus Innovation under the direction of the Property Services Industry Reference Committee. The whole process is focused on updating and improving the current training so that strata managers are properly trained and accordingly equipped to deal with the huge range of issues coming under their purview.

At the moment, it looks like it will involve the removal from the national training register of the Certificate III and Diploma and an update and expansion of the Certificate IV. At minimum, the updated Certificate IV will deliver training competencies which include licencing, regulation and compliance, insurance, NABERS and similar building rating schemes, Building Information Modelling (BIM) and associated technical needs, and improved stakeholder and media relations. At the same time, we'll be looking for anything else that needs updating or improvement.

## How You Can Get Involved

The best way Artibus Innovation can make sure that the Certificate IV is actually fit for purpose is by getting practitioners, experts, and industry leaders to participate in the Strata Communities Management Training Development Project. The first thing we'll be doing is putting together a working group, which will provide initial advice on mapping out problems and possible solutions. If you're interested in being involved in the working group, you can find updates and calls for involvement on our project page [Artibus.com.au/strata-community-management/](https://www.artibus.com.au/strata-community-management/), and through newsletters [https://www.artibus.com.au/news/#newsletter\\_signup](https://www.artibus.com.au/news/#newsletter_signup) and via social media [<https://twitter.com/artibusinnovat1> & <https://www.linkedin.com/company/artibus-innovation/>].

If you'd prefer to contact us directly with suggestions for improvement, or know someone who you'd like to recommend, get in touch with Artibus Innovation at [enquiries@artibus.com.au](mailto:enquiries@artibus.com.au).

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